Precursor Systems

Precursor Support Plan Averts Catastrophe!

Precursor Support Plan saves the day after a catastrophic hardware failure!

Near closing time one business day at a 30 person firm, a catastrophic hardware failure in aging server equipment caused an array of hard drives to corrupt resulting in a total loss of network services, internet, mail, calendaring and file shared server-based documents.

But fortunately, the company had an annual Precursor Support Contract that covered the server like a blanket. Precursor immediately brought in substitute server hardware and began the reconstruction of the DNS, DHCP, Open Directory, VPN, Mail, Collaboration, and File Services that were down.

Using backups from both on and off-site that had been maintained as part of the Precursor Support Plan, files were brought back to the state of the night before and no email was lost at all.

All operations were back, fully functional and at peak efficiency on the Precursor-loaned hardware for the start of the next business day.

The total cost for the loaned equipment and the emergency overnight hours involved in the reconstruction? Notta! It was all covered under the company's existing Precursor Support Contract which gave them priority access to the highest quality service available.

"Thank you..." One company principal remarked the next day, "Most people here this morning did not even realize anything happened!"

Give your business peace-of-mind with a Precursor Support Contact!

Precursor Systems was founded in March 1994 by Alex Narvey to provide support for computer-based professionals in the Publishing, Printing, Prepress, Digital Imaging, Audio and Video industries.

More information is available at our web site:
http://www.precursor.ca/

386 Cordova Street
Winnipeg, Manitoba
CANADA, R3N 1A6
Tel (204) 793-1880
support@precursor.ca
http://www.precursor.ca

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