

## Precursor an Apple Certified Support Professional

Contact: Alex Narvey

Precursor Systems is pleased to announce that company founder Alex Narvey has now become an Apple Certified Support Professional.

The Apple Certified Support Professional badge recognizes knowledge of the tools, services, and best practices used by a help desk professional, technical coordinator, or service provider who supports Mac, iPhone and iPad users, manages networks, or provides technical support for Apple devices. Alex's presentation will focus on the the recent trend of I.T. Initiated software update reminders which may be establishing unwanted anti-patterns.

Alex first became Apple certified in 2004 for Mac OS X 10.3 (see Precursor PS-PR-04-12-28) and is happy to be constantly upgrading his skill set with the new Apple Certified Support Professional designation.

Alex's previous Apple certifications include the following: ACHDS 10.3, ACTC 10.3, ACSA 10.3, ACHDS 10.4, ACSP 10.5, ACTC 10.5, ACSP 10.6, ACTC 10.6, ACSSM 10.6, ACSP 10.7, ACTC 10.7, ACSP 10.8, ACTC 10.8, ACSP 10.9, ACTC 10.9, ACSP 10.10, ACTC 10.10, ACA-MI 10.11, ACSP 10.11, ACA-MI 10.12, ACSP 10.12, ACA-MI 10.13, ACSP 10.13, and ACSP 10.14.



**CERTIFIED SUPPORT**  
Professional

Precursor Systems was founded in March 1994 by Alex Narvey to provide support for computer-based professionals in the Publishing, Printing, Prepress, Digital Imaging, Audio and Video industries.

More information is available at our web site:

<http://www.precursor.ca/>

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